



Warranty conditions

Warranty

With this user warranty, SIUS guarantees that no material and product defects will occur for all devices from the time of the first purchase for the period of 2 (TWO) YEARS. If, during the period of warranty, defects occur that can be attributed to material or manufacturing faults, in accordance with the conditions mentioned below, SIUS or the country representative will repair, or (at the discretion of SIUS) replace the defective parts free of charge in terms of work and materials. SIUS retains the right (at its sole discretion) to replace spare parts of defective products either by reconditioned spare parts or replacement spare parts and lower priced products by new or replacement products.

Conditions

This warranty is only valid if the original invoice or cash receipt (showing purchase date, product type and name of representative) are produced together with the defective product. SIUS retains the right to refuse free warranty performance when these documents are not produced or if the information contained therein is incomplete or illegible.

The warranty does not include or compensate for any damage that occurs as a result of the device having been altered or adapted, without the prior written agreement of SIUS, in order to correspond to the technical or safety regulations of a country that is not the country for which the product was originally developed and manufactured.

This warranty is invalid when the type or serial number of the product has been changed, deleted, removed or rendered illegible.

This warranty does not cover any of the following points:

- Regular maintenance and repair or replacement of parts caused by normal wear and tear.
- Any changes or adaptation in order to suit the product, without the prior written permission of SIUS, for a purpose that is different to that mentioned in the operating instructions.
- Costs of transport, travelling for home service and all transport risks that are connected directly or indirectly with this warranty.
- Damage to this device caused by:
 - Unprofessional use, especially (a) use of this device for a purpose other than its intended one or use under non-adherence to the operating and maintenance instructions by SIUS and (b) the connection or use of this product in a manner that, in the country in which the device is used, does not correspond to the applicable technical or safety regulations and (c) unsuitable or unprofessionally installed software.
 - Repairs by Service Centres or Service Dealers that are not authorized by SIUS or repairs carried out by the customer.
 - Accidents, lightning strikes, water, fire, insufficient ventilation or other causes outside the powers of SIUS.
 - Defects in the system into which this product is installed.
- This warranty in no case covers resultant damage of any type that is caused by the defective functioning or the failure of the system(s).